



Transmittal Letter

International Business Machines, Inc. (IBM)

425 Market Street
San Francisco, CA 94105 (1,2)

Mike Rockenstein (3)

Client Executive, State of California
+1 (916) 607-1973
Mike.Rockenstein@ibm.com

DATE: October 27, 2025

SUBJECT: CalSAWS Quality Assurance (QA) Services RFP #01-2025

Dear Evaluation Team,

(RFP Req. Number Ref)

International Business Machines, Corporation (Inc.)(2) is pleased to present to the California Statewide Automated Welfare System (CalSAWS) Consortium our proposal to perform Quality Assurance (QA) Services for the existing CalSAWS and Benefits Cal. The complete proposal of IBM's proposal services is found in this attached proposal submission package. IBM has received and acknowledges all Request for Proposal (RFP) Addenda have been received, analyzed, and utilized in the consideration of this proposal response (5).

- IBM is a publicly traded corporation providing hardware and software, professional and managed services. IBM certifies neither the organization, proposed subcontractor organization, nor any of the principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal, State or County department or agency(4).
- IBM has not had any contracts terminated within the last five years and has not been involved in litigation regarding any contracts to which IBM is a party within the last five years that would affect our ability to perform under any agreement with the consortium (6, 7). IBM, as well as its subcontractors, have not had a formal relationship with the Consortium or Counties over the last twenty-four months (8). No contracts between IBM and its subcontractors and the Consortium have existed or currently exist between the Consortium, or Counties (9). IBM has not had to address any potential conflicts between the work underway on current contracts and QA Services, as no current conflicts exist (10).
- IBM certifies that it has not directly or indirectly entered into any agreement or participated in any collusion or otherwise taken any action in restraint of free competition; that this proposal has been independently arrived at without collusion with any other Contractor, competitor or potential competitor; that this proposal has not been knowingly disclosed prior to the opening of proposals (11),



- IBM's Proposal as submitted will remain in full force and effect for a specified period, which must be at least twelve months from the Proposal due date specified in Section 1 or through the Agreement start date, whichever is later (12).
- This transmittal letter is being signed by an officer / agent of IBM's organization who is authorized to negotiate on behalf of IBM and commit the organization to the terms and conditions of the Agreement resulting from this procurement (13).

I, Mike Rockenstein, certify that I am authorized on behalf of IBM to negotiate on behalf of the Contractor and commit the organization to the terms and conditions of the Agreement resulting from this procurement (13).

If there are any questions or clarifications related to this proposal submission, please reach out to IBM's primary contact, Mike Rockenstein, IBM Business Development Leader at (916) 607-1973 or at mike.rockenstein@ibm.com (3).

Sincerely,

Mike Rockenstein (3)

Client Executive, State of California

+1 (916) 607-1973

Mike.Rockenstein@ibm.com